SUMA's Board of Directors Meet

The SUMA Board of Directors met for their second quarterly meeting of 2010 on June 25 and 26. The agenda for this meeting was comprised of items regarding the upcoming convention, review of the 2010-2013 strategic plan, the adoption of a number of policy positions and a presentation on asset management.

As with every board meeting the internal corporate and policy committees met on the Friday morning. The results of these deliberations included the selection of the 2011 SUMA convention theme, entertainment line-up and many other convention components. Further details will be made available in the coming months. In addition, directors passed motions endorsing the FCM resolution calling for a cost-sharing program to assist with the new federal wastewater regulations; also that the Government of Saskatchewan develop a cost shared funding formula to assist with these new regulations and lastly, that the Ministry of Highways and Infrastructure increase the population thresholds of 1,000 or more people in the Provincial Highway Designation Regulations. All of these positions were endorsed by the entire board.

The board spent considerable time reviewing the draft strategic plan which outlined a number of priorities for the next three years and established a new vision for the association. The priorities endorsed by the board addressed such matters as internal financial planning and governance, redevelopment of a branding and marketing strategy for advantage programs and establishment of a protocol agreement with the Government of Saskatchewan. These priorities helped to frame the new vision which states that SUMA is the unified, respected, and influential voice of urban municipalities promoting effective governance and progressive public policies that improve the quality of urban life. Directors felt that it would be beneficial to the planning process if another session was held in the fall to further develop the established priorities and to explore any other potential areas that were missed.

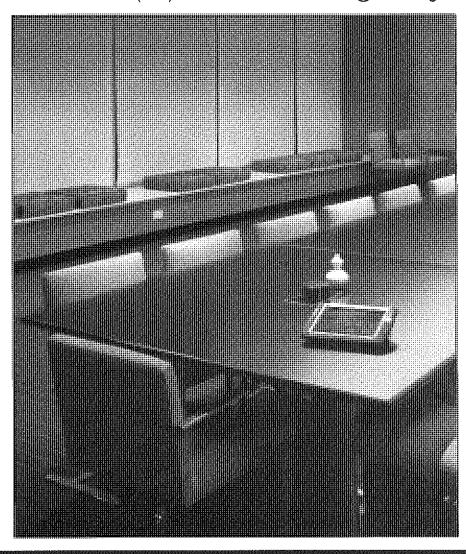
A significant component of the two day meeting was spent deliberating a number of policy related items. The proposed 2010/2011 SAMA budget and financial plan was reviewed, with many directors voicing concerns with the recent budget cuts to the agency. The board voted to endorse the proposed plan with direction to staff to communicate board concerns to the Ministry of Municipal Affairs. Directors also reviewed the recent mandates for provincial ministries with the intent of identifying areas that could impact municipal operations. SUMA will be communicating with each ministry and the Premier regarding these identified concerns. Positions were also taken with respect to the proposed amendments to the Local Government Elections Act and for the province to extend the Saskatchewan

Infrastructure Growth Initiative program.

The board was presented with several reports prepared by the policy staff on the National Infrastructure Summit being held in Regina in January 2011; the New West Partnership between Saskatchewan, Alberta and British Columbia; the recently announced Planning for Growth Initiative; and a progress update on our work to secure a new long-term Made-in-Saskatchewan infrastructure program.

On the Saturday morning, the board hosted a delegation from VEMAX Management - Dr. Gordon Sparks and Nicole Allen. Dr. Sparks and Ms. Allen presented to the board the findings of the Dalmeny Phase Two Pilot Project and the concepts of asset management. The board found the presentation quite informative and is interested in exploring what role SUMA can play in advancing the practice of asset management to member municipalities.

For further information on any of the items discussed or presented on at the June board meeting please feel free to contact SUMA at (306) 525-3727 or e-mail suma@suma.org.



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SUMA has always been quite vocal against the downloading of programs from the other orders of government to municipalities. Specifically, when there is no accompanying funding to alleviate the additional responsibility. We reiterated this position to the Minister of Municipal Affairs at the recent Municipal Forum regarding the provinces decision to drastically reduce funding to municipalities to deliver Dutch Elm Disease and West Nile Virus reduction programs. The cost to deliver these programs at a level that actually has some impact is extremely expensive. The government's decision

has now left municipalities to find funding within their own budgets to offer the same level of protection to citizens as in the past. Municipalities were pleased to see the province acknowledge this challenge with the announcement of one time funding to address mosquito control. However, there still remains the concern of government decisions being made without consultation. SUMA has worked hard to develop a strong government to government relationship; decisions by government of this nature tend to have a negative impact on that relationship.

The association has also been quite busy on a number of other matters. I recently had the pleasure of visiting with the councils of the Cities of Regina, Saskatoon, Prince Albert and Moose Jaw. Alongside me were the Vice-President of Cities Fred Clipsham and SUMA CEO Laurent Mougeot. I try to schedule meetings with these cities to update them on projects and initiatives. This year I focused on the added value that SUMA provides to our city sector and some excellent discussions occurred regarding ways in which SUMA can further enhance its programs for the sector.

I recently attended an Urban Highway Connector Program (UHCP) forum organized by our policy staff. The one day event involved urban municipalities from around the province. The objective of the forum was to have a constructive discussion regarding the pros and cons of the UHCP. I found the dialogue between members to be very informative and overall I am satisfied that participants left with a better understanding of the UHCP.

News from the Ministry of Environment on the creation of the Multi-Material Recycling Program is positive for the municipal sector. For years, SUMA has advocated for a recycling program of this nature. The ministry has struck a Project Advisory Committee, comprised of representatives from SUMA being Vice-President of Cities Fred Clipsham and Mayor Al Heron. SUMA has been engaged from the beginning and will continue to play and important role. I am looking forward to the outcomes of the work being done to finally see this program activated.

Lastly, I was able to participate in a number of regional meetings this spring. I was pleased to see so many members attend and it was a pleasure to once again have the opportunity to interact with my colleagues from around the

As always I am accessible to members if there is anything you want to discuss. And on behalf of everyone at SUMA have a wonderful summer.





Those of us who work with the local government sector have come to value and enjoy the rewards of being closely engaged with the communities we serve. Whether elected officials or civil servants, we all appreciate the direct relationship which exists between municipal service delivery and the needs of residents and business operators in our communities. As is often stated, of all orders of governments, municipalities are the closest to the people. This is one of the key realities which set us apart from Provincial and Federal governments. Transparency in decision making and public accountability are also key values which are

strongly entrenched in all operations of local governments.

However, there are additional subtle aspects of municipal governments which distinguish them from other orders of governments, at least in the Canadian context. I have had the opportunity to work on a number of international projects with the Federation of Canadian Municipalities and through the Canadian Institute of Planners. The non-partisan approach which exists in Canada towards the selection of local elected officials clearly seems to be an exception when compared to what seems to be the norm in other countries. Apart from residents in a few major cities, Canadians have the benefits of being represented at the local level by individuals who have the unfettered ability to discuss, debate and vote on issues without being tied to party lines. While elected officials may from time to time side together on certain issues, they mostly remain independent representatives of the people they serve rather than agents or delegates of a party which has provided them direction on local issues. This is an important element which sets Canadian local governments apart from others. Take a few moments and imagine how relationships between municipalities and Provincial and Federal authorities would be impacted if municipal councils became dominated by big "P" politics. It is reasonable to expect that advocacy strategies, funding programs and local priorities would be seriously affected, along with our ability to defend local interests with one voice.

Another key principle which dominates the municipal scene in this country is the respect for local decision making authority, something SUMA clearly promotes and defends on every issue it tackles. Again, the concept of local elected officials being given the power to adopt bylaws and set taxation rates and service fees, and their empowerment to define the standards for municipal services is not necessarily the norm around the world. In too many instances, elected officials are simply given the mandate to operate municipal services within stringent controls and parameters prescribed by a central or state government too often detached from the reality of local challenges and limited revenue base. Having witnessed the damaging outcomes of such prescriptive environments reminds us of the importance to continue to advocate for true local autonomy and the need to maintain unconditional fiscal support from other orders of governments.

To end on a different note, the theme of infrastructure replacement is one that seems to dominate the top of the priority list for all local governments, regardless of the country. Bridges, water plants, roadways, transit systems, public amenities all suffer from the same syndrome: aging equals decay. While maintenance programs vary around the world, the overall challenges of providing public finances to ensure that communities remain functional and safe are essentially the same. A common trait remains: skipping a few years of repairs often seems to be the preferred (only?) solution to balance operating budgets. Always, this results in increased infrastructure costs which far exceed the initial savings. Over the next few months, Saskatchewan leaders will be seeking their own solution to mitigate this challenge.

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Mayor Rolly Zimmer Vice-President, Towns

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City Mayors' Caucus

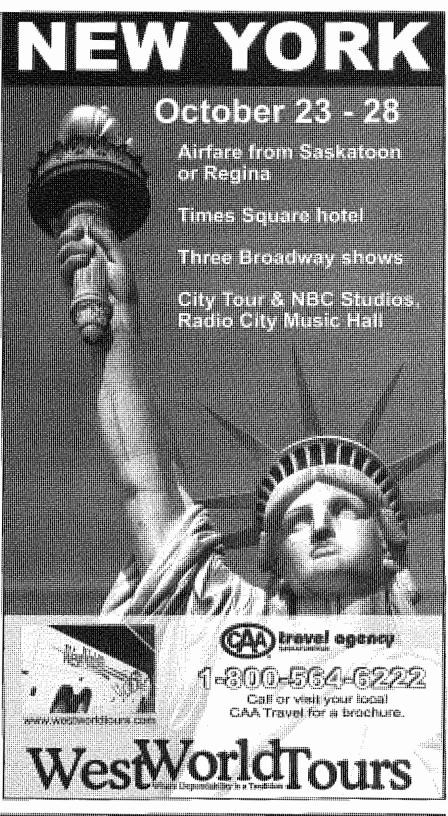
Saskatchewan city mayors, along with city managers, assembled in mid May in Moose Jaw for their semi-annual caucus meeting. The two day session started off with a roundtable discussion that included local Members of Parliament Ed Komarnicki, Ray Boughen and David Anderson. The mayors brought forward many concerns regarding infrastructure funding and the news that the Government of Canada will not be investing further money; the need for more affordable housing; and the important role that the First Nations University of Canada plays in our province and the need for the federal government to support it.

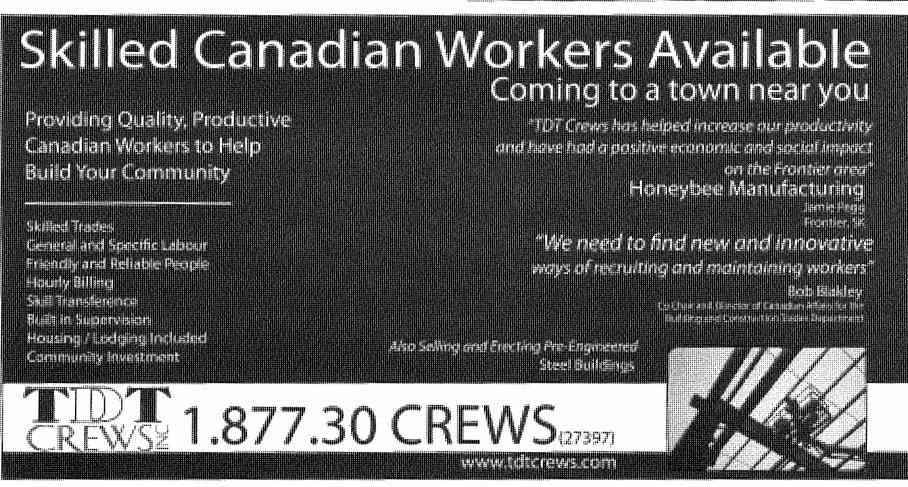
The following day, the mayors and managers held separate meetings to address matters relevant to each group. The mayor's agenda included a brief presentation on the National Infrastructure Summit being hosted by the City of Regina. Consensus among the mayors was the summit is an important step to addressing the infrastructure challenge. In addition, a discussion on the details of the New West Partnership and its impact on cities; a report from Vice-President for Cities, Fred Clipsham on the outcomes from the recent Municipal Forum; and the mayors expressed a desire to see the Saskatchewan Infrastructure Growth Initiative reinstated and the development of legislation controlling excessive noise.

City managers focused on principles they would like to see in a new provincial infrastructure program. These principles included acknowledgment by the province of a municipality's autonomy to best decide where infrastructure dollars should be spent, thereby making the program unconditional. In addition, it should be non-competition based, predictable and sustainable. The remaining agenda items included a discussion on the proposed Fire Safety Act with a recommendation to the mayors that they request further consultation with the Ministry of Corrections, Public Safety and Policing and engagement on the creation of any regulations concerning the Act. They also looked at the matter of abandoned hydrocarbon sites. All managers agreed that this is a serious matter that needs to be resolved and recommended to the mayors that a request be sent to the Ministry of Environment to initiate a process, in partnership with the city sector, to develop a credible solution to this problem. Lastly, representatives from the Ministry of Highways and Infrastructure were on hand to discuss the UHCP. Managers expressed their satisfaction with the changes made to the initial UHCP proposal. There still remain a few outstanding issues with some municipalities, but overall the state of the new agreement is acceptable.

Upon completion of the separate rneetings, both groups came together and reported on the various items. Following this, the Minister of Municipal Affairs was present for a brief meeting with the

caucus. The mayors expressed the need for a strategy to address the lack of affordable housing, the importance of developing a municipal infrastructure program unique to Saskatchewan, and the challenges facing cities with respect to growth and the assistance they need to ensure it is managed properly.





Taking Advantage

If you are looking for a supplier of a product or service, think **SUMA Advantage**. The Corporate Programs staff is available to answer questions or concerns on SUMA Advantage programs, provide recommendations on suppliers or to research new program ideas that you recommend. We want to hear from you and look forward to your call! Contact Tania Meier, Manager of Corporate Programs at 306-525-4379 or tmeier@suma.org.

Office Machine Security by SUCCESS Office Systems

There has been an email floating around with a link to a "YouTube" video (www. youtube.com/watch?v=iC38D5am7go) that relates to the security of your office equipment and, more specifically, the "hard drive" within your photocopier.

Every photocopier with a hard drive in it does keep and retain "latent" images of all documents that it has scanned, faxed, printed, or copied. While the copier is in your office, it is relatively secure -- someone would have to break in to your office and steal the photocopier in order to access this information.

But, what happens when that photocopier leaves your office at the end of a lease or you trade it in or donate it because you got a new system through the SUMA Advantage program from SUCCESS Office Systems? Well, if it comes back to SUCCESS Office Systems, we erase or destroy the hard drive immediately. If it goes elsewhere, make sure that you have this done -- if you think it's not important, watch the video!

RICOH has even gone a step further in prevention -- all new units that have a hard drive also have the ability to add in the Data Overwrite Security System (DOSS). This relatively inexpensive piece (normally less than \$200) AUTOMATICALLY erases the latent image IMMEDIATELY after the job is completed. The data is overwritten with random "1s" and "0s" three times to eradicate the information.

All SUMA member offices should consider this option when upgrading their office equipment. For further information, do not hesitate to contact your SUMA Advantage Partner for Office Equipment -- SUCCESS Office Systems -- province-wide at 1-800-667-8173 or info@successos.com

Health & Safety Training through Chatterson Janitorial by Chatterson Janitorial

Knowledge, safety awareness and training are the keys to making our workplaces safe. This can be a challenge in small offices where a small group of people perform a wide variety of tasks and there is no specific department to take care of the training task.

For this reason, Chatterson Janitorial Supplies is now providing essential health & safety training. Courses are performed online, right in your office, whenever it's convenient. No more high travel expenses, time away from work, and long days in a classroom. Participants can work at their own pace and become certified in the following courses:

Due Diligence TDG Confined Space Fire Safety Office Ergonomics WHMIS
Aerial Lift
Fall Protection
Lock Out
Forklift, Lift Trucks

Because of the diversity of tasks performed in public works and administration, we recognize that all courses will be important to SUMA members. **Every course can be taken online, anytime**. However, in order to best maximize your SUMA Advantage, you can register for a selected course in order to maximize your purchasing power. All SUMA members that register for the selected course will be subject to the appropriate price break.

Please contact Angela at Chatterson Janitorial Supplies for the schedule and pricing structure at 1-800-667-8178 or angela@chatterson.com .

For detailed course descriptions, visit www.chatterson.com

Microsoft Purchasing Program Launched

by Acordex Inc.

Acrodex Inc is pleased to announce that the Microsoft Software Purchase Program is now active. If you are looking to migrate your office software, install a new server or obtain software as an award for an employee, Acrodex is pleased to help. The price list is available on the SUMA Advantage website or by contacting Acrodex at 1-888-429-3616 Opt 3. Acrodex Inc is also pleased to announce that we have increased our staff presence in Saskatchewan. Amanda Evans has joined Acrodex effective May 10th. Amanda will be focused on supporting our education customers across the province.

Microsoft is in the midst of releasing updates to all their popular software lines. There is a closer integration between the products which will allow your municipality to benefit. The list of products that have been refreshed are Microsoft Office, Exchange Server, Sharepoint Portal Software, Visual Studio, BizTalk, SQL Server Database, Visio, Project and some of the Dynamic CRM application suite. The closer integration allows for better business functionality, productivity and a broader set of tools to use in a business environment. When the new releases are finished, the integration between these products and some of the other core Microsoft products (Windows, Windows Server, System Center Configuration Manager, and others) will further redefine the ability of municipalities to communicate and collaborate across business lines internally and externally with others.

If you would like to receive the Acrodex monthly newsletter that highlights trade shows, case studies and manufacturer product seminars/webinars please contact Tim Sterzer at tim.sterzer@acrodex.com.

Continued on page 5...

Taking Advantage

Fuel Supply Program in Partnership with Prairie Fuel Advisors

Prairie Fuel Advisors (2008) Ltd. (PFA) is your greatest advocate when budgeting or purchasing fuel/lubricants. We obtain fuel supply contracts through the collective strength of our members, who reap the benefits of a substantial group discount. Currently, our fuel supply programs across three prairie provinces manage approximately 55 million litres of fuel annually. This volume increases substantially each year. Additionally, you receive advance price notifications and relevant purchasing information, industry analysis and historical data, and tracking price trends specific to your area.

Our members are given critical member status in the event of a shortage or emergency.

In essence, PFA works for each member, acting as their full-time fuel buyer to make certain that members receive exactly what they purchase. PFA ensures:

- · Members are getting the contracted prices;
- All invoices are concise and accurate;
- That all members receive fuel and lubricants when and where needed; and
- All discrepancies or suspicious activities are resolved, while reassuring members that we are watching their fuel budgets as closely as they are.

There are many other benefits to members who add a fuel supply program:

- Lower cost of fuel and lubricants while maintaining support for local agents; and
- Industry experts working to correct all invoice errors and eliminate the stress created by member administration.

PFA recently updated our website design (www.prairiefueladvisors.ca); much of the functionality remains the same. Members can login to obtain fuel and lubricant invoices, view volume updates and price histories, monitor card purchases, request free cost-benefit analyses and view daily rack prices. The site also has up-to-date news specific to each province and nationwide.

What should I look for in a municipal software provider?

By Vadim Software

Choosing a software provider is a complicated task. Depending on your organization's needs, your answer to this question can change dramatically. To guide you in your decision, we have compiled a list of 10 key items you should look for when choosing a municipal software provider:

- 1. **Experience and years in business.** Vadim Software has been dedicated to the municipal marketplace for over 35 years.
- Software focus. Our software is built specifically for municipalities.
- 3. True integration provider with integration experience. At Vadim, we can integrate with many other software systems.
- Own the product source code. We can adapt our software to meet your needs.
- 5. **Ongoing, effective communication.** Vadim Informer webinars keep clients informed on what's happening at Vadim.
- Ability for customization. Create your own reports, build your own financial statements and make your own Favourites menu.
- 7. **User conferences.** We offer 4 annual conferences where you learn more about the software and network with other users.
- 8. **Customers' feedback and opinions count.** Vadim's Client Advisory Council provides us with input.
- 9. **Live support.** Our Support team is available 12 hours each business day.
- 10. **Ongoing learning opportunities.** We offer iLearning online training sessions that help clients use the software more efficiently.

For 7 more things you should look for when choosing a municipal software provider, visit us at www.vadimsoftware.com/Choosing_A_Software_Provider.pdf.

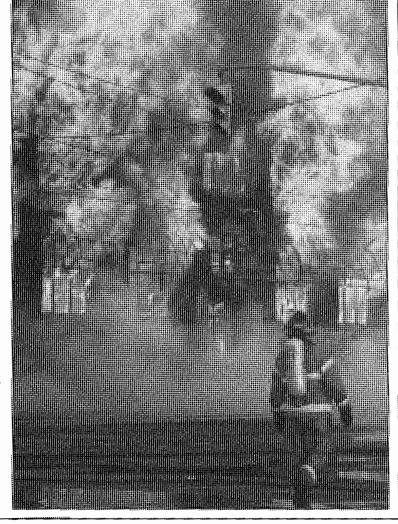
This Is Not The Time To Appraise Your Assets by Suncorp Valuations

Picture this Scenario: Fire breaks out in your building and within minutes a major portion of the building and its contents are lost. The fire department responds promptly, but the assets not lost to fire are lost to smoke and water damage.

Your initial reaction would be to contact your insurance broker. When the claim is reported to the insurance company, a claim adjuster is appointed to handle the claim. The adjuster will ask questions such as: What was destroyed? How old was the equipment? How much is the equipment worth now? Without an up-to-date appraisal, you could be scrambling to try to establish replacement costs for your assets and possibly find yourself under insured.

How can an Appraisal Done By An Accredited Appraiser Help? This scenario would have a happier ending if you had had an up-to-date appraisal of your tangible assets prepared by an accredited appraiser. A detailed proof of loss report would clear the way for prompt payment by your insurance underwriter thus enabling you to rebuild and replace your assets within a short time period. An appraisal report would provide the replacement cost of all tangible assets, ensuring adequate protection of your equity in the event of an insured loss of any magnitude.

Please contact Zahid Cheema at Suncorp Valuations for more information, or for a no obligation appraisal proposal at 306-652-0311.



Province signs onto New West Partnership

The province recently launched the New West Partnership (NWP), an economic agreement between the provinces of British Columbia, Alberta and Saskatchewan. The NWP aims to remove barriers between trade, investment and labour mobility between the three provinces. In addition, the three provinces commit to ongoing collaboration to strengthen the economy of western Canada.

The partnership focuses on four areas of economic growth and includes agreements on trade, international cooperation, innovation and procurement. The Partnership comes into effect on July 1, 2010, however, some of the agreements have transitional measures which allows for their implementation to be staggered.

As entities of the Government of Saskatchewan, municipalities are participants in the NWP. As participants, municipalities are

encouraged to treat workers and businesses from the three provinces equally. Therefore, municipalities will be required to reconcile business licenses and establish non-discriminatory procurement policies for goods and services at or above \$75,000 and for construction at or above \$200,000. All water, including services and investments pertaining to water are exempt. Local land use bylaws are also exempt, provided that they are non-discriminatory

The agreement includes a dispute resolution clause indicating the possibility of financial penalties up to \$5 million if a party to the agreement (i.e., provincial government) is found to be non-compliant and fails to bring itself into compliance. (It is unknown what impact this penalty clause may have on municipalities). The dispute resolution panel is a mechanism of last resort. All efforts will be made to ensure that a party whose entity may be in violation will have the opportunity to correct the violation prior to proceeding to a dispute resolution panel.

Some areas of concern that have been identified include: the development of an effective bid protest mechanism; the requirement to reconcile business licenses to ensure that community standards are not eroded; and lastly the agreement does not include a provision for consultation. However, given the transitional implementation of certain measures, there is a possibility of direct provincial-municipal consultations.

If you would like to review the agreement itself, you can access it on the Government of Saskatchewan's website, at http://www.gov.sk.ca/nwp.



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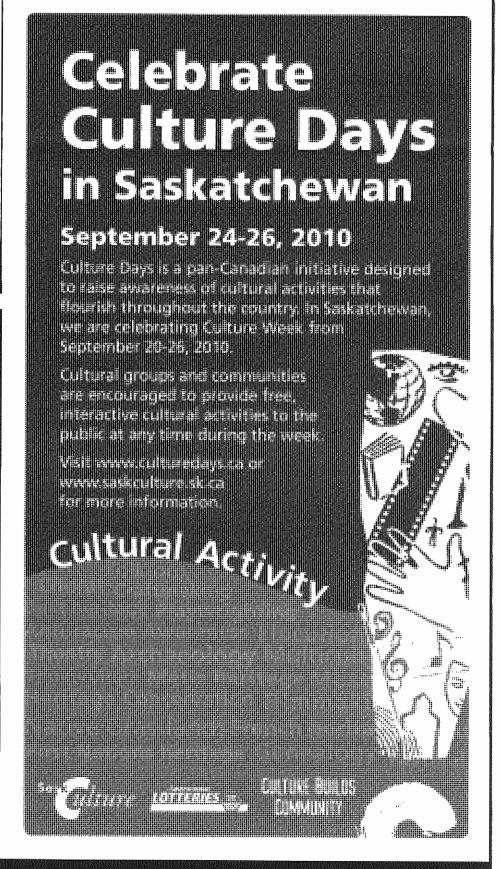
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Saskatoon's Immigration Initiative Helps Newcomers Make the City Their Home

By Katie Boyce

With over 12,500 immigrants expected to arrive in Saskatchewan in 2010-11, Saskatoon is looking to attract some of these newcomers to make the city their home, and through the work of the City of Saskatoon's immigration initiative, it is off to a good start. Since 2006, the City has been working on an immigration initiative to enhance and develop its own services for newcomers and also bring together community groups from all sectors to make available their programs and services. Ultimately, the goal is to help new immigrants and permanent residents transition more easily to their surroundings and to choose Saskatoon as their new home.

For its successful work on developing its community-based initiative, the City was named the 2010 Saskatchewan Municipal Award winner for Community Development Leadership.

"It is a special honour for us to win this award. The biggest prize is being recognized for the work we're doing," says Lynne Lacroix, Manager of Community Development for the City of Saskatoon.

"What has made our project successful is the collaboration and funding support from the federal and provincial governments," says Lacroix. "The second reason for our success is that we have never professed to be experts in immigration." She says the City has focused on "building on the capacity which already exists in the community. We are finding out what others are doing and helping to maximize efficiencies."

The area of immigration was a fresh undertaking for the City, which makes its success even more outstanding.

"As we all know, immigration has typically been a responsibility of the federal and provincial governments, but the truth is that the lived reality happens at the local level and that municipal governments are most closely connected to the residents of their city," says Lacroix. "This was new territory for us as a municipal government, but with immigration growing exponentially in our province and city it makes perfect sense that the Municipal governments get involved with immigration initiatives. Where the Municipality has the biggest role to play is in creating a place where newcomers are choosing to make Saskatoon their new home."

She adds that having immigrants make Saskatoon their home provides benefits on many levels. "Saskatoon is facing an aging population, low birth rates, and labour shortages. To support our city globally and locally, we need more people, and one way is through immigration. We need to get on board to make sure Saskatoon is a place immigrants would be attracted to."

Also, immigrants have a lot to offer Saskatoon, says Lacroix. "They bring their business and work skills experience, a world perspective, and great cultures. They also bring their families and passion for life. Immigrants help enrich our community both socially and economically."

The City's immigration initiative officially began in October 2007 when Smita Garg was hired by the City as the Immigration Community Resource Coordinator. In an effort to bring the community together and foster collaboration on immigration programs and services, the City has hosted a Visioning Conference (Spring 2008), six community-wide forums (Fall 2008), developed a Saskatoon Immigration Action plan (Spring 2009) and hosted a community-wide Immigration Symposium (Dec 2009). All of these gatherings brought together Saskatoon's housing, policing and justice, economic development and employment, education, health, and settlement groups to identify and address gaps, and also to examine the potential for collaborations in the community. All the reports are available on the City of Saskatoon's website.



Lynn Lacroix and Smita Garg receive the 2010 Municipal Award for Community

Development Leadership

In addition to hosting the forums, the City of Saskatoon is also enhancing its own services for immigrants. The City has added a multicultural component to its summer playground programs and translated its brochure of phone numbers of most commonly requested services into 14 different languages. During the civic election in October 2009, the voter information booklets were updated and voter information sessions targeted at new Canadians were hosted in Council Chambers.

The efforts of the City of Saskatoon's immigration initiative are making a difference. The City and the province have found that many new immigrants each year are choosing Saskatoon as their new home.

According to statistics from Citizenship and Immigration Canada, for several years prior to 2006, Saskatoon welcomed 0.3% of Canada's new permanent residents to the city; in 2006, this climbed to 0.5% of new permanent residents. This has since jumped to 0.9% in 2008-09.

This increase in immigrants in Saskatoon "demonstrates that we are helping to make Saskatchewan a great place to come, to live and to stay," says Lacroix. She adds that there are also "trends of secondary migration," with many permanent residents moving to Saskatoon from other parts of the country.

Feedback within the community has also been positive, with emails from many long-time residents and newcomers saying that they've never been so connected in the community before.

"There is a good sense of people recognizing the work that is going on and positive comments are building in the community," says Lacroix.

The City will continue to build on this positive trend by providing more resources, including a multicultural resource binder or tool-kit for culture, sport, and recreation programs. Lacroix adds that the City of Saskatoon is looking at providing tours to newcomers of City-owned facilities. The City will also be offering intercultural competency training for its own staff and expanding its multicultural summer playground programs.

"We're continuing our role as a coordinator and in bridging social capital," says Lacroix. "We're bringing groups together to build upon what we've already been successful with."

The Saskatchewan Municipal Awards program is a partnership between SUMA, SARM, New North, and the Ministry of Municipal Affairs. The program is designed to recognize and celebrate the excellent practices of Saskatchewan's municipal sector. You can read more about the program by visiting the Awards website at http://www.municipalawards.ca.

Kindersley's Exhibition Stadium Fire - Emergency Response & Lessons Learned

Kathleen Henderson, EMO Coordinator Sherry Magnuson, Chief Administrative Officer



On January 8, 2010, Kindersley's grand 55 year old Exhibition Stadium arena caught fire and burned to the ground in just under 40 minutes. From the time of the initial 911 call at 9:58 am, until it was declared under control, the arena structure, adjoining lobby and remnants of both, burned for a relatively short five hour period.

The Emergency Operations Centre (EOC) was activated for a total of 47 hours, with a Local State of Emergency in place for a total of 7 days. Four months later, the aftermath of the fire is still felt on a daily basis. The fire has had substantial emotional, operational and economic impacts within and around the community and region. This event has impacted people and user groups that would normally run their events in Exhibition Stadium or other parts of the West Central Events Centre ice complex. The entire complex was forced to close immediately and surrounding communities stretched their abilities to accommodate displaced events within their arenas and other facilities.

As great as the tragedy was, we were fortunate that one of the uncontrollable aspects of emergency response — timing - worked in our favour. The fire occurred during the daytime hours of a work day, enabling quicker response times. The building was not as heavily occupied that morning as it could have been with hockey games and skating practices. Time of year also aided response. Due to snow and winter conditions, burning debris and sparks that were airborne for blocks did not negatively affect surrounding buildings. The situation would have been different during summer. The local Emergency

Measures Planning Committee has reviewed the response and considered all "what if" scenarios to tighten procedures and assist in evaluating risk.

Kindersley's EOC team had other advantages which could be adopted

by any community wanting to ensure readiness: training, cooperation and teamwork. We have a highly trained fire department courtesy of Town Councils who have committed necessary funds towards training and equipment. Our Administration supports Town managers and staff receiving provincial emergency management training. We have strong relationships with regional Mutual Aid regional partners and local emergency response services; and we have a culture of cooperation among Town employees and outside agencies to assist as and when needed.

Managing the response to the fire was only possible by dividing EOC management tasks between the CAO (Administrator) and the EMO Coordinator. The CAO handled all insurance, media, and public inquiries. The EMO Coordinator dealt with all EOC operational matters, and in the aftermath of the response, coordinated the de-briefings, meetings and reports. These time-consuming tasks would have been very difficult if the responsibility had not been divided between the two positions.

Continued on page 9...



Kindersley's Exhibition Stadium Fire...

Employing a former newspaper reporter with strong communication skills provided an advantage with media interviews and press. His abilities and training were quickly put to use with public information items and press releases. Provincial media were in town covering the provincial Scotties Women's Curling Tournament at the time of the fire, and they were among those evacuated from the arena complex when the fire started. The result was instantaneous and comprehensive media awareness, adding to the pressure of developing press releases and responses. Through the Internet, our fire became global news within minutes. A media package, media contact names and preliminary press releases would have been helpful in our response.

EOC team members were inundated with information to be shared with the team as well as outside requests for updates. On January 8, 2010, over 300 cell phone calls were logged on Town of Kindersley employee cell phones, three times the regular daily amount. This number of calls does not reflect the use of personal cell phones, land lines or the 10-4 radio system, which was invaluable when the local cell phone network became overloaded due to the high volume of public calls.

The Town Office functioned as the EOC, serving as a focal gathering point for meals and refreshments. This ensured centralized communication and allowed for employees' wellness to be assessed and maintained. Surprisingly quickly, each department and senior manager moved into business continuity mode following the fire. Most office staff found their workload considerably higher and non-routine for approximately three weeks after the fire, as fire-specific related matters were added to each facet of the organization. Administration was consumed with matters dealing with insurance, security, site cleanup, building preservation, coordination of tests, reports and meetings. Rehabilitating the part of the facility that was saved (one hockey arena and the curling arena) and rebuilding plans for the burnt portions continues to require a significant amount of time.

As part of the final report and evaluation process, the Kindersley EMO Planning Committee identified gaps within our response. The "Lessons Learned" may affect any response in any community, regardless of the situation:

Environmental conditions will affect all emergency responders (fire, police, EMS, Town employees, and volunteers) and need to be considered early in the response. All types of weather systems - cold, heat, rain, wind - will impact on the responders on the site. The EOC needs to give immediate consideration to ensuring that all personnel on site have the ability to periodically escape the elements. Replacement or additional clothing should be considered as well as shelter, refreshments and port-a-potties.

- Safety of responders and security of the site must be key considerations. Outside personnel responding to the scene should have a reporting point to ensure that the resources they are providing are controlled, allocated where needed, and people tracked to ensure their safety. A reporting point or command post will allow for agencies to gather in one location and communicate their respective situations. Identification should be provided for vehicles and personnel accessing the scene.
- community awareness and education campaign in advance of any emergency situation should direct people to the appropriate radio station, website, Facebook page, or direct phone line recording in order to obtain updates on the emergency situation and advice regarding next steps to be taken. Public awareness should be raised on the positive contribution of staying away from the scene of an emergency, and keeping cell phone usage to a minimum in order to allow more access for emergency communications.

Updated phone lists and contact names are critical in any emergency response. Being aware of resources to provide assistance, and willingness to request assistance, is important to a successful response.

The practicalities of communication must be considered. Extra batteries and chargers, access to additional cell phones, and radios will greatly assist communication on scene and between the site and EOC. When communication systems fail, foot runners to relay messages may not be as efficient, but they

will get the job done. An ATV proved to be invaluable for our Fire Chief in charge of the scene, for movement in and around the large footprint of the arena complex.

A well-known location for master keys to community buildings will be helpful in many situations, whether to access rooms within a facility to conduct an assessment, to utilize the space, or to verify that evacuation is completed.

An evacuation is a unique and challenging aspect of emergency response requiring specialized planning and trained resources. Personnel assisting with emergency response will not necessarily be free to conduct evacuation tasks and another level of personnel and response may be required. In Kindersley's case, Public Works staff manned the barricades while the RCMP conducted door-todoor evacuation notice to residents. The communication plan is a key resource to ensure the public is kept aware of the evacuation situation as it progresses.

Each emergency situation is as unique as the community in which it occurs. Preparation and planning should be consistent within a community. Free training opportunities exist through the Saskatchewan Emergency Management Organization. Speculating on "what if" scenarios, working as a team within each organization, and cooperating between emergency response agencies during practice exercises will assist everyone's ability to react positively and effectively regardless of the scenario.

The Town of Kindersley was honoured to present at the annual Saskatchewan Emergency Planners Association (SEPA) Conference in March 2010, and to receive an award for "commitment to emergency preparedness and management services as a model for others". In our view, investment in emergency planning and preparation is not just money well spent; since January 8, 2010, we see it as "priceless".



Multi-Material Recycling Program (MMRP) is ready to proceed!

After many years of lobbying effort the Government of Saskatchewan is finally prepared to move on the creation of an industry funded province-wide Multi-Material Recycling Program (MMRP) for paper, tin, glass and plastic. The MMRP is a stewardship program based on an Extended Producer Responsibility concept, where producers of waste are responsible for the recycling of those materials. Currently, individual municipalities fund recycling services through property taxes and levies without support from industry.

The Ministry of Environment has established a joint Project Advisory Team that will oversee consultations with stakeholders and the development of the program. The Advisory Team is comprised of representatives from municipalities (both rural and urban), industry and other stakeholders. Fred Clipsham, Vice President for Cities, and Mayor Al Heron, Director of the West Central Region, have been formally appointed to represent urban municipalities on the Advisory Team.

On May 4, 2010, the ministry hosted the first public consultation on the MMRP. The consultation was both in person and broadcasted on the internet. The presentation and the webcast on the MMRP consultation can be accessed on the MMRP website (http://www.mmstewardship.ca/).

Based on the information presented, the ministry is proposing that the MMRP be based on a cost-share model between industry and municipalities, whereby industry contributes 75% and municipalities will contribute the remaining 25% of the program costs. Moreover, the proposed model would see that municipalities with a population of 25,000 people or more receive funding based on curbside level of service. Other municipalities would be funded based on depot programs with the option of providing a higher level of service, provided that the municipalities are willing to pay for the additional costs.

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Furthermore, the preferred MMRP model would be governed by the Board of Directors of a Stewardship Responsibility Organization (SRO) made up of industry representatives with an advisory committee consisting of municipalities, industries and other stakeholders. The advisory committee would oversee issues such as funding, marketing rates and provide overall recommendations to the SRO Board.

SUMA is following the consultation process closely and has provided comments on the preferred model to the ministry. It is SUMA's perspective that the proposed MMRP should make producers of waste bear 100% of the recycling cost under the program and municipal taxes should not be used to subsidize recycling operations. In addition. SUMA strongly believes that municipalities should remain in full control of service delivery and this includes the ability to set levels of service. Lastly, SUMA believes if the proposed MMRP is based on 75%-25% cost share model, the SRO must have municipal representation to reflect the funding arrangement.

Should you have further questions related to this proposed program, or if you have staff that wish to be kept in the loop as the consultations progress, please contact Che-Wei Chung, your policy advisor on the Environment File. Che-Wei can be reached by phone at 306-525-4389 or by e-mail at cchung@suma.org.

Municipal Recycling Bridge Funding Program has been extended!

The Ministry of Environment has extended the Municipal Recycling Bridge Funding Program to April 2011. A one-year bridge funding program was first introduced last year to ensure municipal recycling operations continue to providing services despite low market value for recyclables. Without the funding, municipal recycling programs would have to either reduce or discontinue their recycling services for paper and cardboard.

SUMA is pleased to partner with the Ministry of Environment once again to provide this important assistance to municipalities. Any qualified participant from the last year's program will be automatically accepted into this year's program. All participants should be aware of two important changes to this year's program.

- There are no longer Category I and II municipalities. All municipalities are funded based on per metric tonne (MT) basis. This is a significant change to the program in preparation for a province-wide multi-material recycling program (MMRP).
- All funding will be paid in two installments based on per MT rate. The first payment is an advanced payment for the first half of the 2010 based on 2009 figures, calculated at \$35.80 MT. The second payment will be based on MT of paper and cardboard recycled from July 1, 2010 to December 31, 2010. The second per MT has not been set but will be available to you in February 2011.

Since we re-launched the program, many former Category II municipalities have informed us about their difficulties in obtaining tonnage receipts from their recycling contractors due to lack of scales on trucks. After reviewing this concern with the Ministry of Environment, a few exceptions will be allowed this year to former Category II municipalities. If there is absolutely no way to obtain the actual weight of recycled materials, then a contractor or mill has to provide you with a best estimate for the volume of materials recycled. This estimate must come from a mill or contractor and it must be in writing. A copy of this estimate has to be submitted to SUMA. This may be a letter or invoice that clearly identifies the estimated weight.

Under the proposed province-wide Multi-Material Recycling Program (MMRP) to be launched in 2011, all municipal recycling operations should expect to provide actual tonnage data. It is therefore important to proactively deal with this issue now and be prepared for the implementation of the MMRP in 2011.

Should you have further questions on the 2010 Municipal Recycling Bridge Funding Program, please contact Che-Wei Chung, your policy advisor on the Environment File. Che-Wei can be reached by phone at 306-525-4389 or by e-mail at cchung@suma.org. You can also visit the http://www.saskmunicipalrecycling.ca/ for the up to date information on the bridge funding program.

Scrap Tire Corporation Launches "Black Gold Rush"

The Black Gold Rush is on.

The Saskatchewan Scrap Tire Corporation has launched a pilot project in Southwest Saskatchewan aimed at cleaning up all private stockpiles of scrap tires in the region. The project is the start of what the corporation calls Phase 3 of the stewardship program.

"The pilot program is branded under the 'Black Gold Rush' theme to underscore the value of the scrap tires being collected and to highlight the incentive for community groups and others participating in the clean up. The tires we collect are recycled into a growing number of useful products including rubberized asphalt, and crumb rubber playground surfaces," said Scrap Tire Corporation Executive Director Theresa McQuoid.

The first phase of the pilot project will ask the public and municipalities to "stake their claim" by identifying existing tire stockpiles.

"We have set up the Black Gold Rush area on the Scrap Tire website where the public can tell us where their scrap tire stockpile is and approximately how many tires are in it. We are collecting information from municipalities and residents now and will start actively picking up tires in July" said Project Manager Linda Thauberger-Smith.

The deadline for tire pick-up in the pilot project September 15th 2010.

The Scrap Tire Corporation will be communicating directly with municipalities involved in the clean-up area and will be supporting public awareness of the campaign by providing print material (posters/flyers) for municipalities to distribute as well as advertising initiatives including radio, newspaper and television. A map of the clean-up area is available in the Black Gold Rush section of www.scraptire.sk.ca.

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"The first step is to identify where the stockpiles are so we can determine the most effective and efficient way to collect them. We may test several means to collect the tires as a part of this pilot project. The pilot project will guide the development of a scaled-up version of the program next year," said Smith.

The Scrap Tire Corporation is a non-profit, non-government, industry-led organization managed by a volunteer Board of Directors who represents a number of stakeholders including the tire retailing industry, and municipalities. The corporation is funded by an environmental handling fee charged on the purchase of new tires. Since its inception in 1996, the corporation has collected and recycled more than 13,000,000 tires generated by retailers and collected from municipal landfills.

MCDP Update

The Municipal Capacity Development Program is pleased to welcome Tayah Hanson to our team. Tayah joined us at the Regina office on March 1st, 2010 for a one year term as Junior Development Officer while Program Manager, Shelley Kilbride is away on maternity leave. Already immersed in a number of projects for the MCDP working groups, Tayah shows a keen interest in learning more about the intermunicipal groups in the province. To welcome Tayah, you can reach her at 306.531.8337 or thanson@sarm.ca.

Tayah's portion

Born and raised in Melfort with over a century of family history in the Melfort area, the prairie is in my bones! I left home in 1995 to earn a diploma in Horticulture Sciences at Olds College in AB. Later, I completed B.A. and M.A. degrees in sociology at the University of Saskatchewan in Saskatoon, settling in Regina in 2006. I have worked the past several years at growing a family of three boys, in the fields of career development and disability management, and am an active board member of the housing co-operative where I live. I'm thrilled to be joining the MCDP team and looking forward to supporting co-operation and sustainable development throughout our beautiful province.

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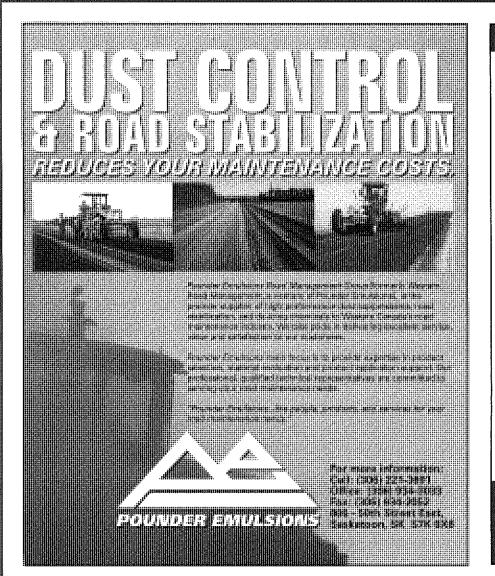
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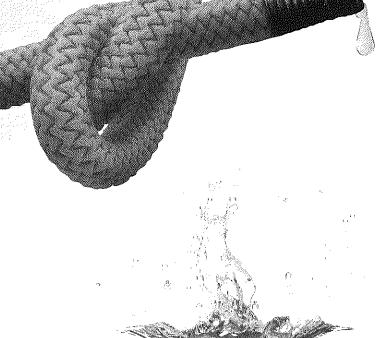


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