



DIALOGUE
PARTNERS

Bringing people together

SUMA, Saskatoon

February 2013



**CHANGED
PRIORITIES
AHEAD**

LOOK LEFT

02/14/2012


LOOK RIGHT

02/14/2012



International Association
for Public Participation

IAP2 Spectrum of Public Participation

Increasing Level of Public Impact 

Public participation goal

Inform

To provide the public with balanced and objective information to assist them in understanding the problem, alternatives, opportunities and/or solutions.

Consult

To obtain public feedback on analysis, alternatives and/or decisions.

Involve

To work directly with the public throughout the process to ensure that public concerns and aspirations are consistently understood and considered.

Collaborate

To partner with the public in each aspect of the decision including the development of alternatives and the identification of the preferred solution.

Empower

To place final decision-making in the hands of the public.

Promise to the public

We will keep you informed.

We will keep you informed, listen to and acknowledge concerns and aspirations, and provide feedback on how public input influenced the decision.

We will work with you to ensure that your concerns and aspirations are directly reflected in the alternatives developed and provide feedback on how public input influenced the decision.

We will look to you for advice and innovation in formulating solutions and incorporate your advice and recommendations into the decisions to the maximum extent possible.

We will implement what you decide.

Example techniques

- Fact sheets
- Web sites
- Open houses

- Public comment
- Focus groups
- Surveys
- Public meetings

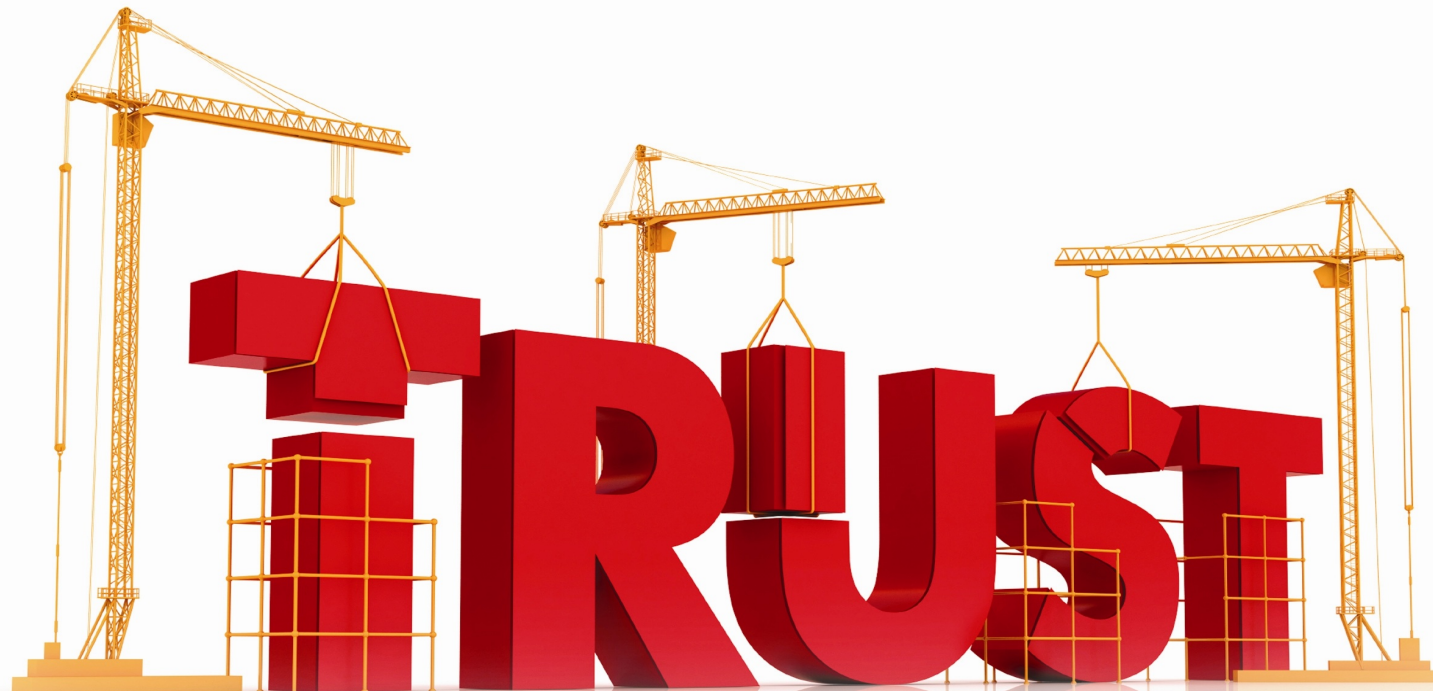
- Workshops
- Deliberative polling

- Citizen advisory committees
- Consensus-building
- Participatory decision-making

- Citizen juries
- Ballots
- Delegated decision



DIALOGUE
PARTNERS



CARING · COMMITMENT · CAPABILITY

MILLION
STRONG
ABORIGINALS
UNITE

HARPER,
LATERAL
ISLATION
WITHOUT
CONSULTATION
IS
WRONG

MILLION
STRONG

UNITED
WE
STAND

ABORIGINAL
UNITY

MILLION
STRONG
ABORIGINALS
UNITE

MILLION
STRONG

MILLION

STRONG

ABORIGINALS UNITE

MILLION ABORIGINALS
STRONG UNITE

IF THE TREATY
EXPIRES,
THEN SO
SHOULD
THE
LEASE

MILLION
STRONG
ABORIGINALS
UNITE

"FOR AS LONG
AS THE SUN
SHINES, THE
GRASS GROWS
AND THE RIVER
FLOWS..."


ABORIGINALS
UNITE



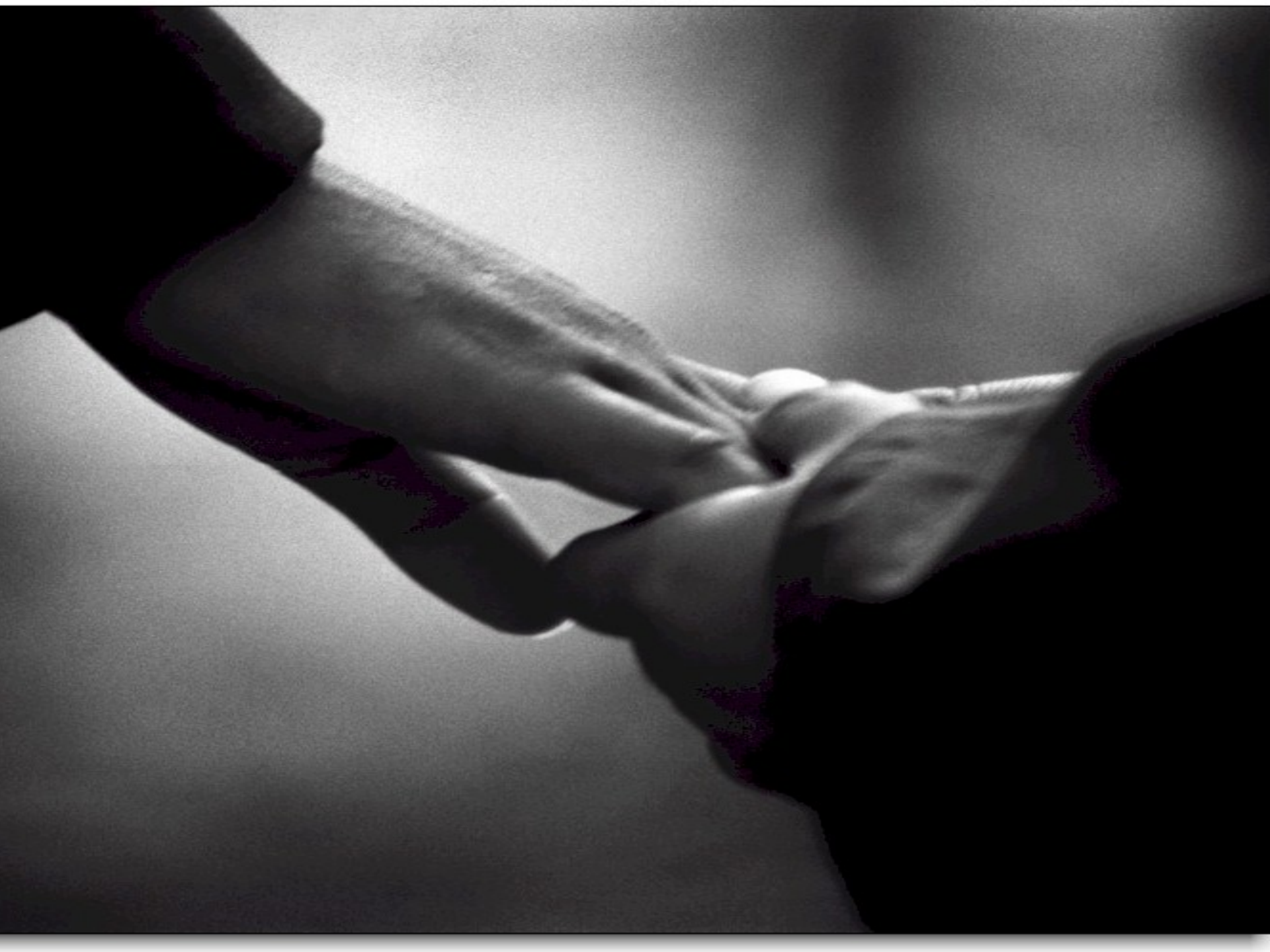
STAND TOGETHER
ADVANCE TOGETHER
OCCUPY
TOGETHER



POWER



Ctrl



To get
More Jobs

To get rid
of gangs

We need
Teacher
in our schools
?

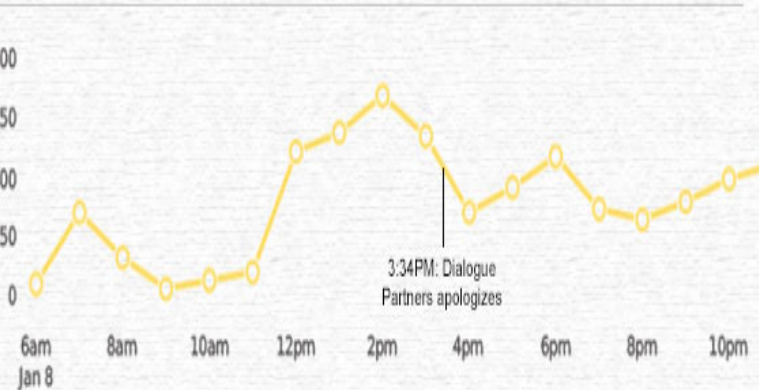


Understanding needs so we can deliver services for today and tomorrow
Our Voice. Our Hamilton. Making Decisions Together



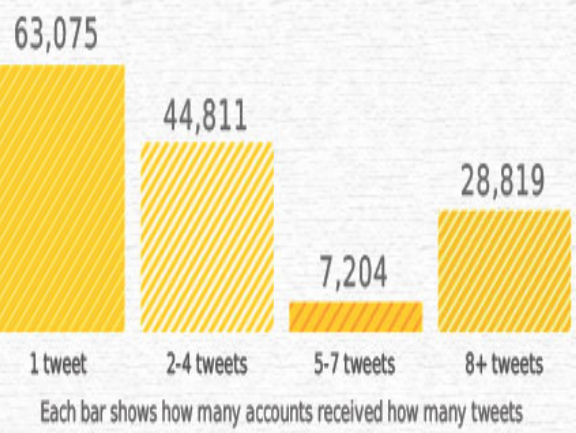
Bringing people together

Tweets Per Hour, January 8

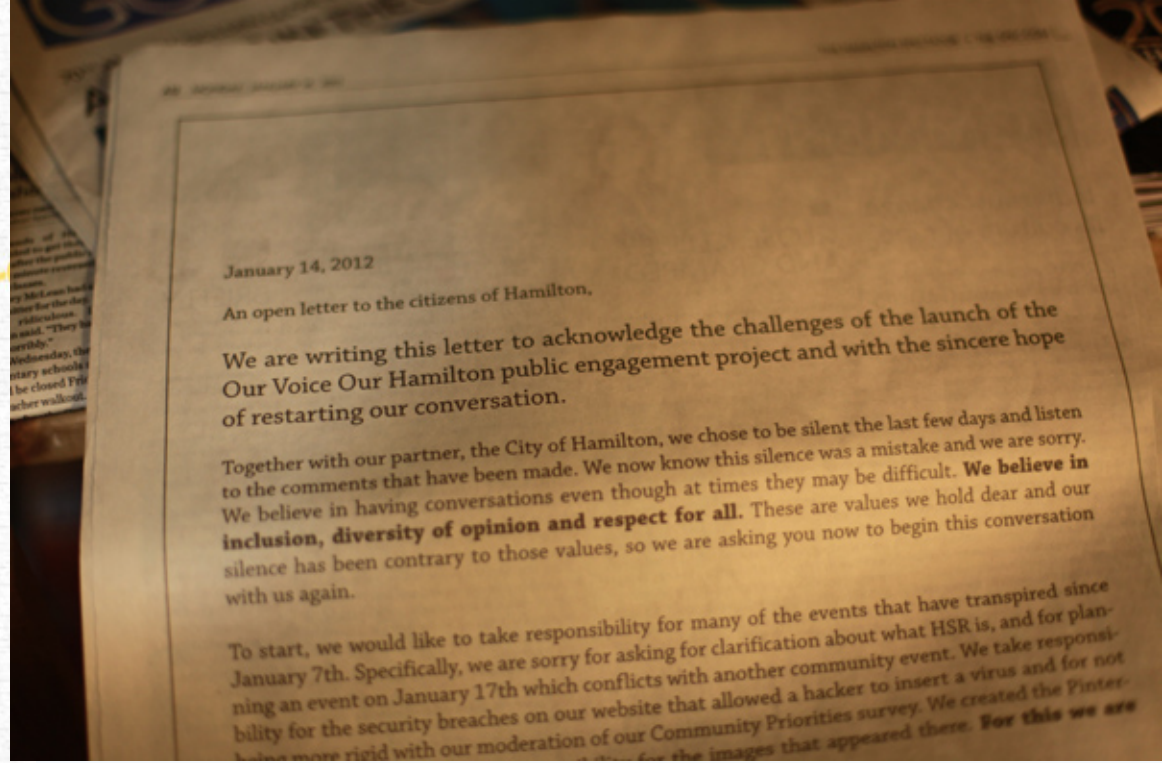


Exposure, January 8

1,375,263 tweets viewed



Bringing people together



QUEERS

**NO HORN
BLOWING
EXCEPT
FOR
ANGER**



DEPT OF TRANSPORTATION

T
Thai
Cuisine

What triggers the
intense emotional
reaction?

Reduced Outrage “Safe”**Increased Outrage “Risky”**

Voluntary

Coerced

Natural

Industrial

Familiar

Exotic

Not Memorable

Memorable

Not Dreaded

Dreaded

Chronic

Catastrophic

Knowable

Unknowable

Individually Controlled

Controlled by Others

Fair

Unfair

Morally Irrelevant

Morally relevant

Trustworthy Sources

Untrustworthy Sources

Responsive Process

Unresponsive Process

What are some
lessons we've learned
from citizens?

WHAT
PROOF
KIDS WILL
BENEFIT?

HOW
THIS IS
JUST
DEBATING
MOTION &
A PLAN AND
A VISION?
DON'T "KNOW YOUR BUSINESS"

HOW
DOES
THIS BOARD
DEFINE
"SUCCESS"?

DON'T JUST
GET MAD
GET
INVOLVED!
ELECTIONS
OCT 18/19

WHO
SHOULD LEAD
THE PUBLIC
THE BOARD?
OR
THE ADMINISTRATION?

**SAVE
OUR
CCEP
SCHOOLS**

HAS
THE BOARD
EVER
FOLLOWED
BUMPED KID
?

VISIT
THE
"KNOW
YOUR
TRUSTEE"
WEBSITE.

NOT MY
AIRPORT





NO PASARAN

TAKE BACK YOUR COMMUNITY

HABITAT PROTECTION IS MY PRIORITY

OIL@ WHAT COST?

NO TANKERS

OUR

NO JOB

CEDEAR
EAGLE

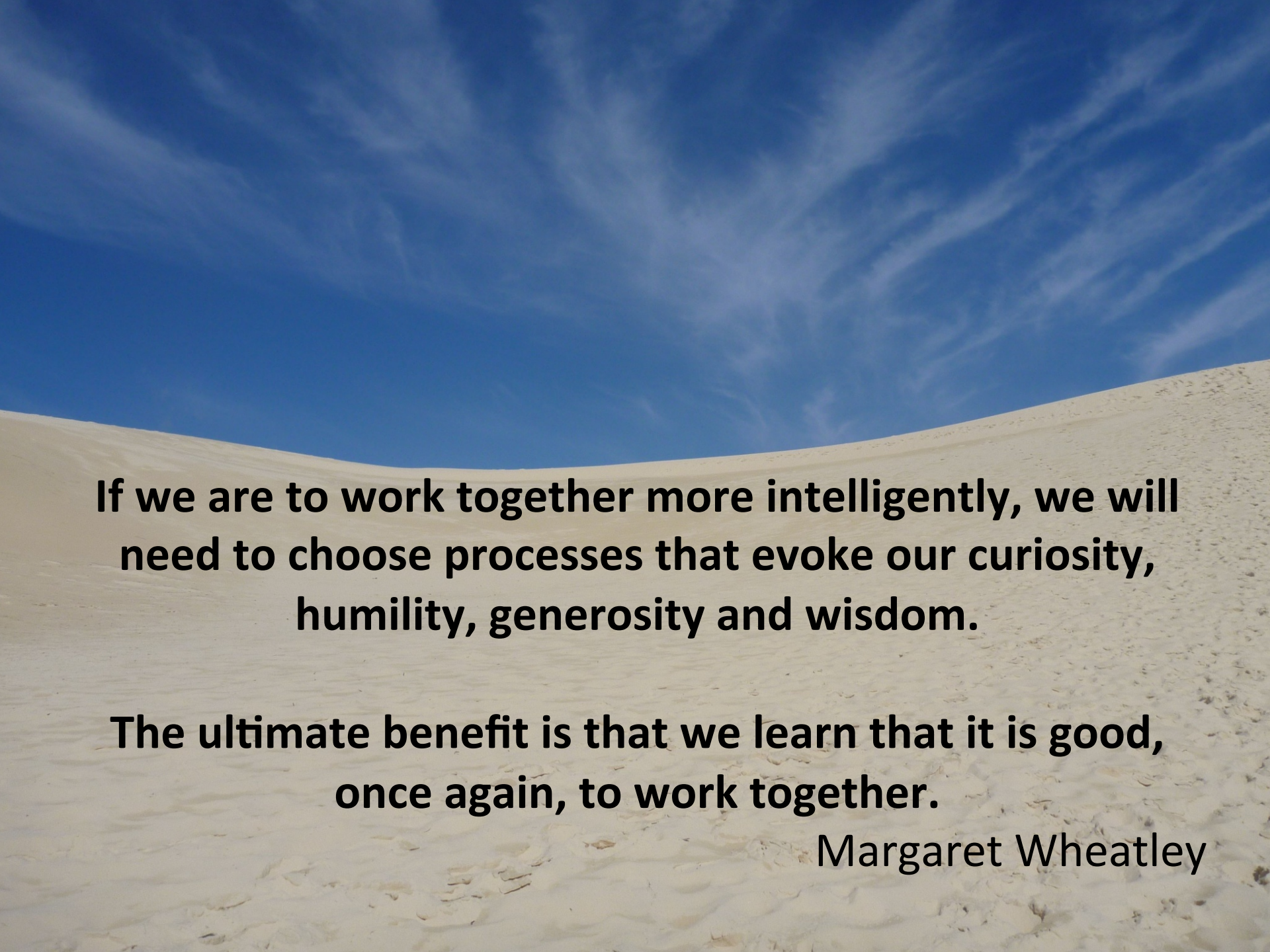
CANADIAN VETERAN FOR THE ENVIRONMENT

PROTECT OUR SACRED LANDS!
NO PIPELINES

Friends of Clayoquot Sound
Keep it Wild!

- Council & Administration need courage for what is ahead
- Ground rules for engagement
- Silence is not golden
- Loudest voices do not represent all
- 140 characters is not a meaningful conversation
- If their approach is more “fun” than yours, people will gravitate to it
- Facilitators / hosts without a stake in the conversation
- Inclusive process is critical
- Never underestimate the impact/threat an inclusive process will pose on those who hold power and influence
- Right and responsibility for civil discourse





If we are to work together more intelligently, we will need to choose processes that evoke our curiosity, humility, generosity and wisdom.

The ultimate benefit is that we learn that it is good, once again, to work together.

Margaret Wheatley

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